

Terms & Conditions (Form TC1)

- *"The company" means Miller Travel / Airport Specials, 4 Railway View, Accrington. Proprietor Mr. A. Duerden*
- *"The customer/s" means whoever makes the original booking on behalf of the person or party travelling and the travelling passengers.*
- *"The driver/s" means the driver of the vehicle you will travel in or have been scheduled to travel in, or any other company, individual or partnership booked to undertake your transport.*
- *All prices given are quoted from one pick up address and returning to one address unless otherwise stated overleaf, any extra drops required on outward/return journey will be chargeable at local taxi rates and will be at the drivers discretion.*
- *All bookings taken are for specific times and days, as requested when booking. The company cannot guarantee a vehicle will be available at any time other than those originally booked.*
- *The company promise to despatch a vehicle with sufficient seating capacity in accordance with your booking, the company do not guarantee sole use of a vehicle or any specific type of vehicle at any time, unless specifically requested and relevantly charged for when booking.*
- *In all cases, The company will require a 20% non-refundable deposit when booking (unless otherwise stated overleaf) and the balance is to be paid in cash on arrival at the airport on the outbound journey (unless otherwise required by the company). You may pay in full at any time before your journey if you wish. The company may request payment in full on commencement of outward journey (see overleaf).*
- *The company/your drivers, cannot accept responsibility for any delays/missed flights due to circumstances beyond our control including traffic delays and breakdowns etc. It is assumed all customers are insured against missed flights etc.*
- *The company reserves the right to alter pick up times (at any time) up to 30 minutes. Times will not be altered to a later pick up time than originally booked without agreement. The company does not offer professional advice on pick up times in any circumstances. The customer promises to be available to commence the journey promptly at the agreed pick up time.*
- *The company/your drivers reserve the right to refuse carriage to any unruly passengers (at any time) at the drivers' discretion. The consumption of alcohol is strictly forbidden in all vehicles, any alcohol including duty free goods must be carried in the luggage compartment, secured to the customer's satisfaction.*
- *The company requires any cancellations in writing 14 days prior to the booked journey. Cancellations received later than this date will be charged at the full rate for both journeys, in which case a receipt will be issued for presentation to the customers insurance company.*
- *Airport Specials is a booking agent and accepts legal responsibility for administration only. Your booking is accepted on behalf of your drivers (who's details will be disclosed if necessary) outbound/inbound, who are contracted to you directly and take full legal responsibility for all aspects of your journeys (each booking constitutes three contracts). All terms & conditions apply to Airport Specials and your drivers.*
- *The company reserves the right to cancel any journeys at any time which become unachievable within the resources available at that time.*
- *The company/the drivers cannot guarantee sufficient luggage space for any excess luggage unless we have been notified when booking. Normal luggage constitutes one medium case and one reasonable sized item of hand luggage per person (back packs or sports bags do not qualify as hand luggage). Any excess luggage may be subject to a surcharge.*
- *All luggage will be carried in the boot or luggage compartment when travelling in a car. For safety reasons NO cases or hand luggage will be allowed in the cabin of the vehicle.*
- *All vehicles are scheduled to arrive for your return 30 – 60 minutes after the original landing time. You or one of your party must make contact with your driver at the agreed meeting point as soon as possible and not later than 70 minutes after the time you landed, your driver will assume you have missed your flight and may have to continue to his/her next job after 70 minutes if no contact is made.*
- *The company accepts bookings only on unconditional acceptance of the above terms and conditions.*